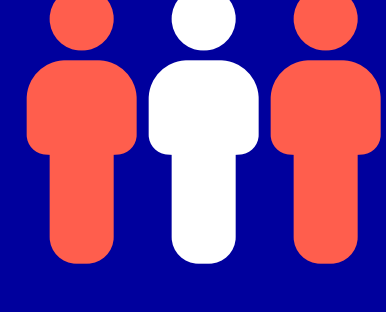


Understanding the reality and impact of healthcare inequities faced by Black employees



Black community healthcare experience

External research shows a need to improve Black health equity



2 in 3

individuals in need of behavioral health treatment do not receive care²

2.5x more likely to have negative descriptors in medical records¹

2-3x higher death rates across maternity, diabetes, heart disease, and other chronic and complex conditions^{3,4,5}

¹Health Affairs, 2022 ²ODC, 2020 ³ODC, 2017
⁴APA, 2017 ⁵DRCP, 2021

In 2021, Included Health announced the **Black Community Innovation Coalition (BCIC)**, a partnership with seven leading employers, to research and subsequently launch an offering designed to advance health equity for the Black community.

We surveyed more than 3,000 Black employees across these seven organizations, and conducted focus groups to better understand the survey data.



Black employee healthcare experience learnings:



>35%

have experienced race-related bias when using healthcare¹



~60%

are searching for a new provider, with 36% searching specifically for a new PCP¹

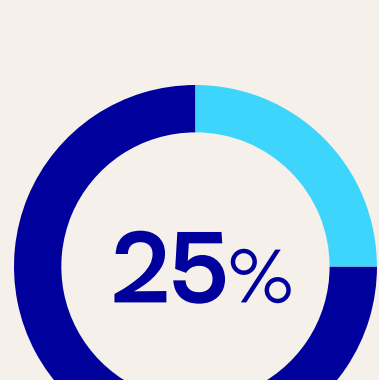


~65%

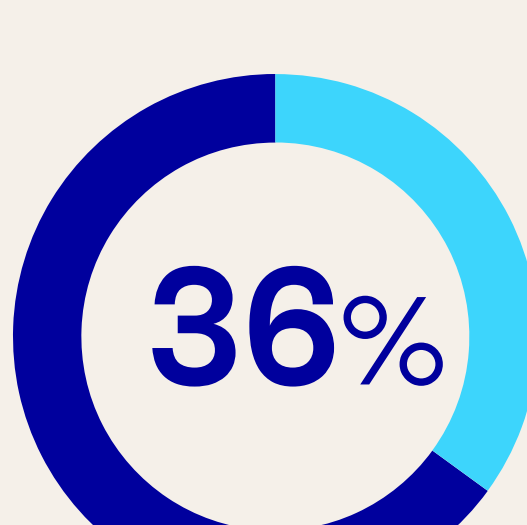
lack a strong understanding of health insurance¹



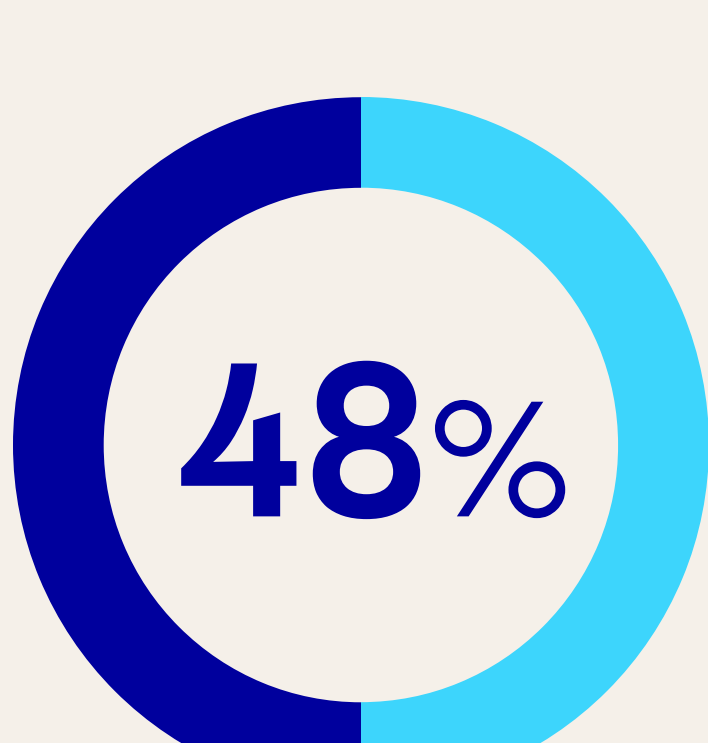
Negative experiences have multiple negative downstream impacts



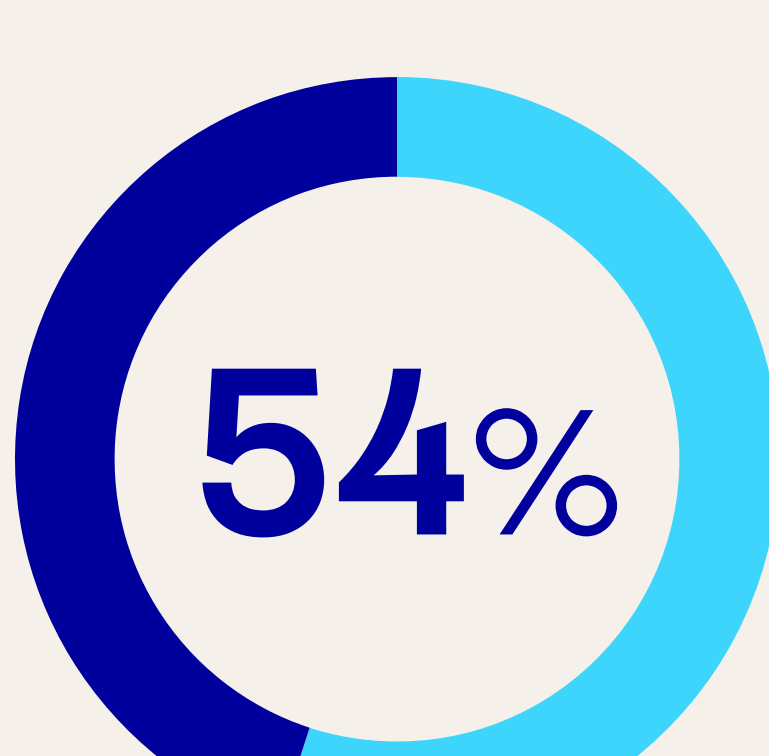
have visited the emergency room in the past year²



did not complete an annual physical within the past year²



have visited urgent care or a retail health clinic in the past year²



of those who have had a negative experience postponed or avoided care²

¹Black Community Innovation Coalition focus group takeaways

²2022 BCIC survey findings

Learn more.

includedhealth.com/communities/black-health

